

Privacy Policy and SMS Terms & Conditions

Tarrant Group, LLC

Last Updated: June 30, 2026

This Privacy Policy and SMS Terms & Conditions describe how **Tarrant Group, LLC** collects, uses, protects, and communicates with individuals who use our services, contact us, submit forms, or consent to receive SMS/text messages from us.

Privacy Policy

1. Data Collection

- Tarrant Group, LLC collects personal information that you voluntarily provide to us, including but not limited to your name, email address, mailing address, phone number, and information related to the services you request.
- We may also collect usage data, device information, form submission data, and communications you send to us so we can provide, maintain, and improve our services.

2. Data Usage

- We use the information provided to deliver and improve our services, respond to inquiries, communicate with customers or potential customers, process requested services, send relevant updates, and tailor our communications to your needs.
- We use SMS communications only for service-related texts, such as claim updates, document requests, appointment scheduling, responses to inquiries, and other communications related to the services you request. We do not use SMS for promotional marketing messages unless you separately consent where required by law.
- We may also use information for administrative, compliance, security, recordkeeping, and customer support purposes.

3. Data Protection

- We use reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, modification, disclosure, or misuse.
- Information obtained as part of the SMS consent process will not be shared with third parties.

4. User Rights

- You may request access to, correction of, or deletion of your personal information by contacting us using the contact information listed below. We will respond to requests as required by applicable law.

5. Opt-In and Opt-Out

- You may opt in or opt out of SMS communications as described in this policy and in our SMS Terms & Conditions. You can opt out of SMS messages at any time by replying STOP to any SMS message you receive from us.

6. Contact Information

- For privacy-related inquiries or SMS-related questions, please contact us at info@tarrant-group.com or call (817) 900-0091.

7. Policy Updates

- We may update this Privacy Policy from time to time. Any substantial changes will be posted on our official website or otherwise communicated as appropriate. We encourage you to review this policy periodically.

8. Accessibility

- This Privacy Policy is intended to be available through the footer or other appropriate location on our website at tarrant-group.com. If you have trouble accessing this policy, please contact us at info@tarrant-group.com or (817) 900-0091.

9. SMS and Phone Number Usage

- We do not share SMS consent or phone numbers with third parties or affiliates for marketing purposes. Your contact information is treated as confidential and used for the purposes described in this Privacy Policy and our SMS Terms & Conditions.

Terms and Conditions for SMS

A. Introduction

- Welcome to Tarrant Group, LLC. By accessing or using our services, including receiving SMS communications, you agree to comply with and be bound by these Terms and Conditions. If you do not agree with these terms, please do not engage with our SMS services.

B. Consent for SMS Communication

- By providing your consent to receive SMS communications, you acknowledge and agree that you may receive text messages from Tarrant Group, LLC at the phone number you provide.
- Information obtained as part of the SMS consent process will not be shared with third parties.

C. Types of SMS Communications

- If you have consented to receive text messages, you may receive service-related SMS communications, including claim updates, document requests, appointment or call scheduling, responses to inquiries, service notices, and other communications related to your claim or inquiry.
- Tarrant Group, LLC uses SMS communications only for service-related texts.

D. Message Frequency

- Message frequency may vary depending on the type of communication.
- For example, you may receive up to 10 SMS messages per week related to your claim or inquiry.

E. Standard Messaging Disclosures

- Messaging frequency may vary.
- Message and data rates may apply.
- You can opt out of receiving SMS messages at any time by texting STOP to the number from which you received the message.
- For assistance, text HELP or call (817) 900-0091.
- Visit tarrant-group.com for our Privacy Policy and Terms of Service or SMS Terms & Conditions.

F. Potential Fees for SMS Messaging

- Standard message and data rates may apply depending on your carrier's pricing plan. These fees may vary if messages are sent domestically or internationally.

G. Opt-In Method

- You may opt in to receive SMS messages from Tarrant Group, LLC in the following ways:
- Verbally, during a conversation.
- By submitting an online form.
- By filling out a paper form.

H. Opt-Out Method

- You can opt out of receiving SMS messages at any time by replying STOP to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

I. Help

- If you are experiencing any issues, you can reply with the keyword HELP.
- You can also get help directly from us by calling (817) 900-0091.

J. Privacy

- We respect your privacy and will use the information you provide to communicate with you via SMS as outlined above.
- Your personal data will not be shared with third parties unless required by law or as necessary to deliver the requested service.
- SMS consent and phone numbers will not be shared with third parties or affiliates for marketing purposes.

K. Modifications

- We reserve the right to update or modify these Terms and Conditions at any time. Any changes will be posted on this page with an updated revision date. By continuing to engage with our services, you agree to be bound by any changes to these terms.

L. Acknowledgment of Terms

- By subscribing to Tarrant Group, LLC messaging service, you acknowledge that you have read and agree to these Terms and Conditions.